



## FIRMWARE UPDATE PROCEDURE GUIDE

### IMPORTANT NOTE

Before proceeding, please verify the sub firmware version of your device.  
If the sub firmware is identified as **b.X** (for example, **b.12**), **the downloadable firmware update should not be installed.**

In such cases, please contact your Konica Minolta service representative for further assistance.

### FIRMWARE UPDATE PROCEDURE

1. Connect the PC and the machine with a USB cable or connect them to the same network.

Note:

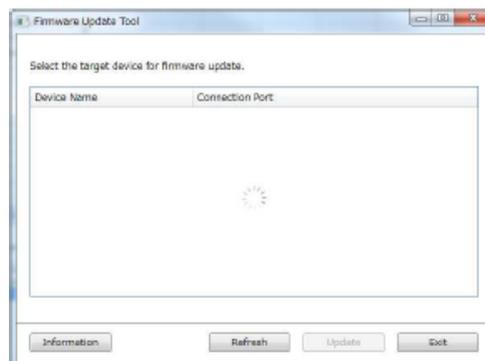
\*Ensure that the installation is carried out while the machine in the standby state (in the ready state that an error has not occurred and nothing is operated, or in the sleep state).

\*If updating the firmware over a network connection fails, try using a USB cable.

2. Double-click update.bat in the FirmUpdateTool\_20241224 folder.

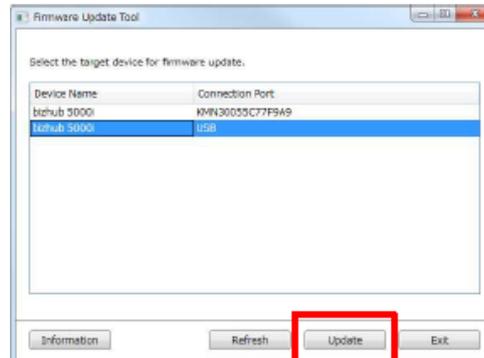
\*The firmware update program works on Windows 10/11.

Device search starts and a list of target devices is displayed.





3. Select the target device that you want to update and click the Update button.



4. The following screen is displayed, and the Main firmware installation starts.



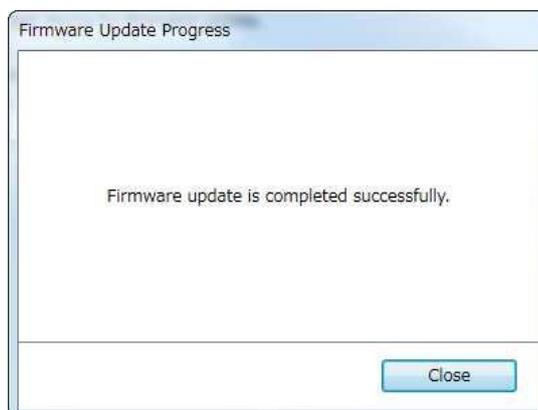
5. The machine will restart after the installation is completed.

6. After restart, click Next button to start the Sub1 firmware installation.

7. All FWs installation is completed and click Next button to display the following screen.



8. To close the screen, click the Close button.



9. To check the firmware version, operate the panel as follows:

(See your user's guide for more information).

ineo 4000i : Machine Information > Version

ineo 5000i : Settings > Machine Information > Version

ineo 4020i / 5020i : All Settings > Machine Information > Firmware Version

< firmware version >

	Main firmware	Sub1 firmware
ineo 4000i	1.29	1.15
ineo 5000i	1.33	1.15
ineo 4020i	S	1.15
ineo 5020i	S	1.15